

FYEO Spa Etiquette & Policies

Appointment Arrival

Please arrive for your appointment 10-15 minutes early. First time clients need to complete appropriate forms for specific services. Enjoy our relaxation room until your scheduled appointment.

Medical Conditions

Please alert therapist of any medical conditions that may have changed since your last scheduled appointment. It is VERY important for the therapist to know in case of changes needing to be made in your treatment. FYEO Spa respects your privacy in these matters.

Appointment Scheduling

Advanced booking is preferred at FYEO Spa during our spa business hours of 9:00 a.m.-7:00 p.m. Tuesday thru Friday, Saturday 9:00a.m.-5:00p.m.

Cancellation Notice

FYEO Spa asks for a 24 hour cancellation notice. If you must cancel, please give the spa as much notice as possible. Rescheduling at the time of cancellation is suggested.

Spa Environment

The members of our staff have dedicated their lives to promote the well being of others. Because we want to ensure a relaxing atmosphere for each of our guest, we ask that you turn you cell phone/pagers to silent or vibrate mode. Also, please use a "spa voice" in all areas of the spa. Our lounge is a place where many guests savor a much needed, private moment to read, meditate or simply to relax.

Method of Payment

We accept cash, check, debit, Visa, MasterCard, American Express.

Gratuities

Gratuities are not included in the service price and are left to your discretion. Envelopes are provided at the front desk for your convenience.

Valuables

FYEO Spa is not responsible for damage or loss of your personal belongings. We recommend that you do not bring valuables to the spa.

All treatments and rates are subject to change without notice.